

**COUNTY OF LOUISA**  
**MONTHLY DEPARTMENT REPORT**

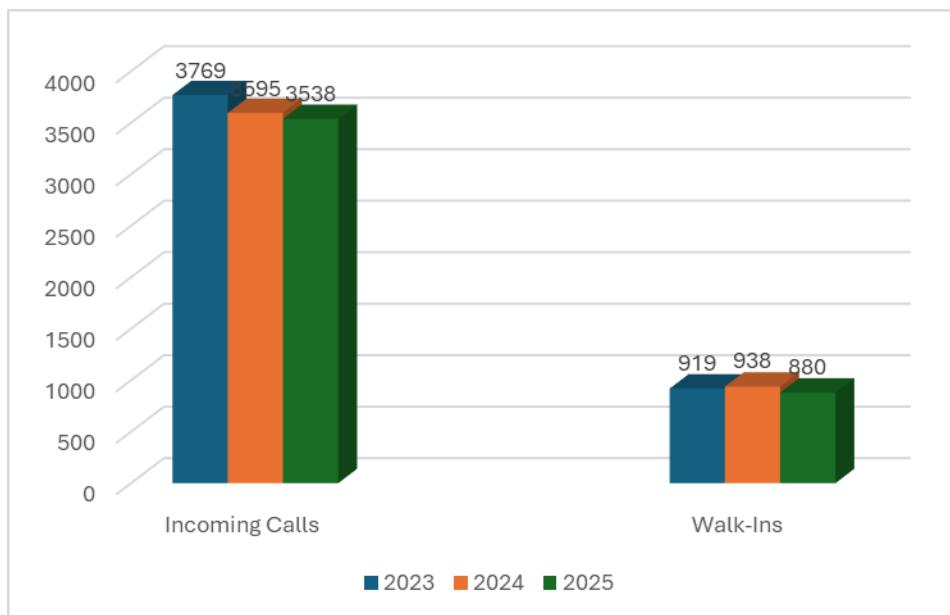


**Department:** Human Services

**Period:** October 2025

INDICATORS AND STATISTICS

CUSTOMER SERVICE:

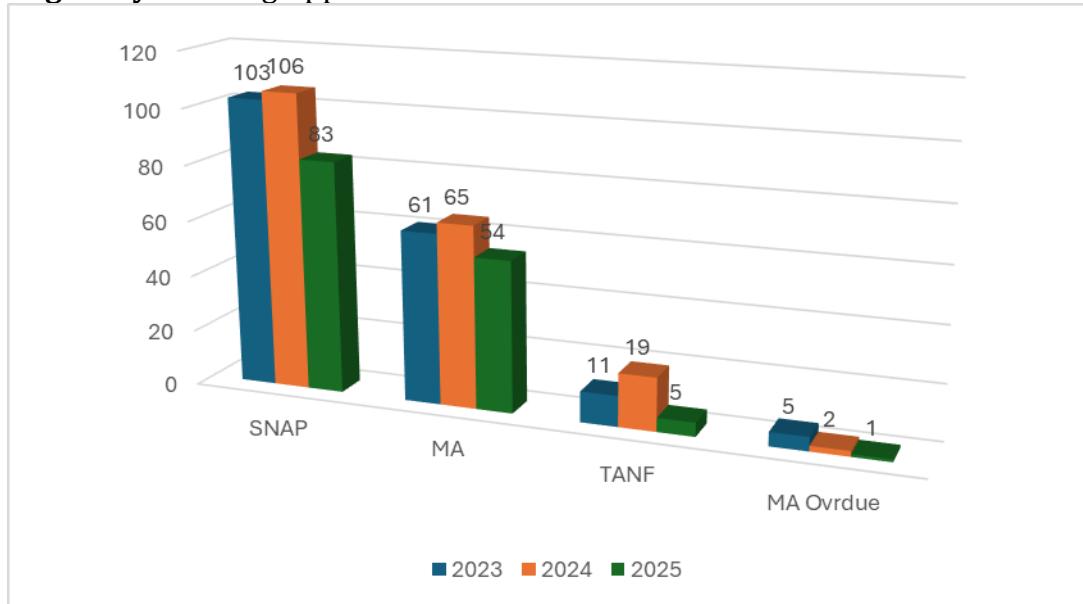


The local agency is still receiving a high volume of calls with questions about their benefits cases or seeking information about other resources in and outside of Louisa County considering the Government shutdown which is impacting the SNAP program directly. Notifications have been posted both internally and externally to direct customers to local food pantries in Louisa and outside of the locality for food assistance. Foot traffic was less than what was experienced in prior years but averaged about 40 visitors to the local agency daily. The energy assistance program for Fuel Assistance started in the month of October and is off to a robust start. The agency has received 238 fuel applications to date. There was one observed holiday in the month of October, Columbus Day, which occurred on a Monday.

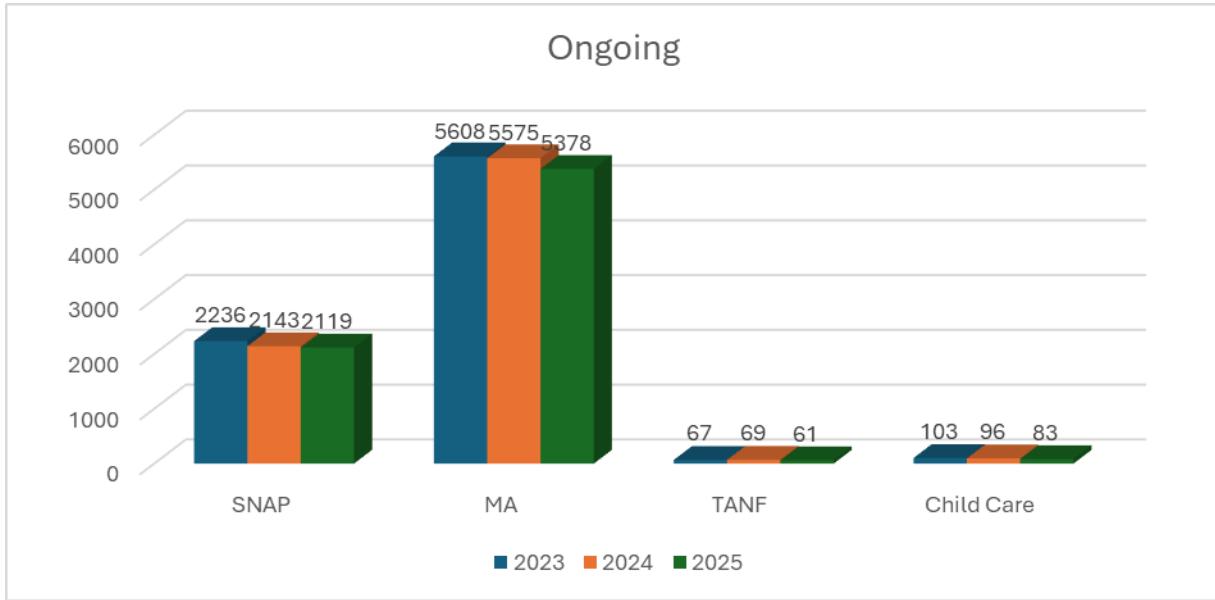
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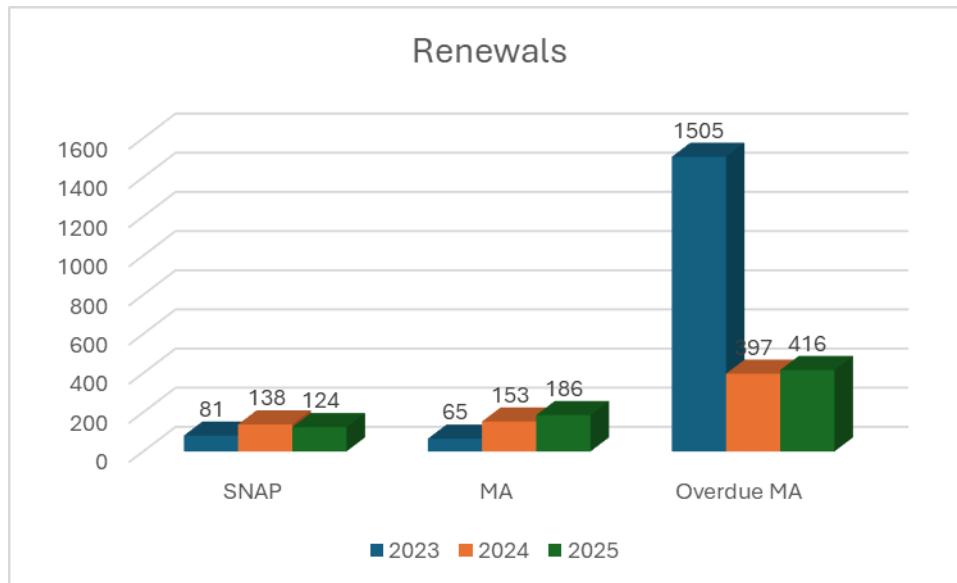
**Eligibility: Pending Applications**



**Ongoing**



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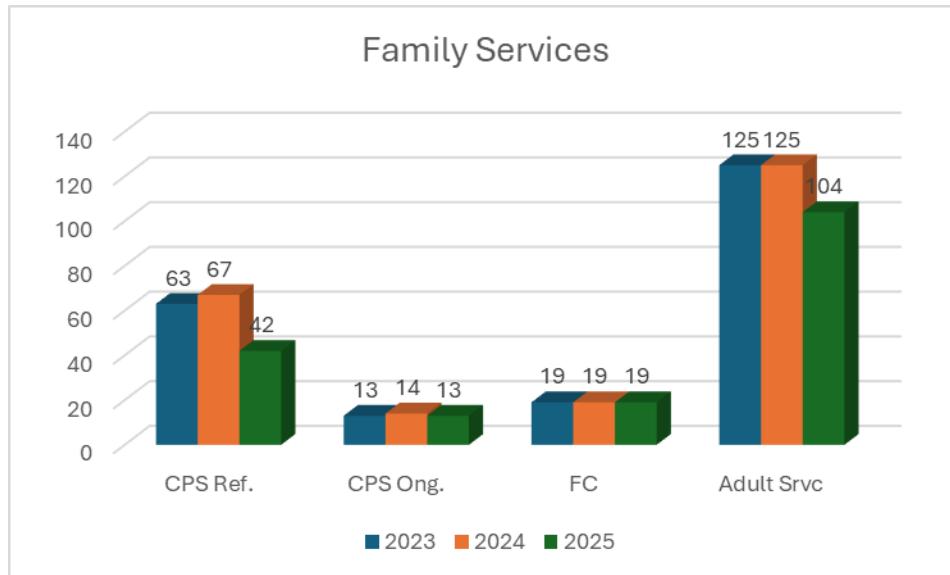


The most significant item regarding benefit programs is the tremendous reduction in overdue renewals since 2023. Unfortunately, the number of overdue renewals is still presenting over 400 cases 2 years later. This number impacts timeliness percentages as some of these cases are years old. Benefits staff with assistance from the State and other LDSSs are actively working to get these cases identified and processed. Some of these cases find their way back into the caseload as new applications or appeals that workers must evaluate.

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**Services Unit:**



**FOSTER CARE SUMMARY:**

Two children were adopted this month! One youth returned to Fostering Futures after being discharged a few months ago. Three youth moved from foster home placements to congregate care placements due to increased behaviors in the foster homes and in the community that warranted a higher level of care.

As of October 2025, there are 19 youths in foster care. Seven (7) youth have been in care for less than 12 months, three (3) youth have been in care for more than 12 months, but less than 24 months and four (4) youth have been in care for more than 24 months. Each of these youth has had a face-to-face visit as required by State and foster care policy.

Two (2) of these youth reside in relative foster homes, five (5) youth are in congregate care, four (4) youth are in a non-relative foster home placement, and five (5) youth are in the Fostering Futures program. One (1) youth is in Detention/DJJ, one (1) youth is hospitalized, and one (1) youth is on a trial home placement.

**FOSTER PARENT RECRUITMENT/TRAINING UPDATE:**

The Adoption FSS has taken over the role of foster parent recruitment and retention. She has three new local families that she is currently starting the process with – we hope to have them fully trained and available for placement by February 2026. Once trained, we will have a total of 9 local foster families for our foster children.



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#### **CPS Summary:**

For the month of October:

CPS Intake Referrals for June: 42

Below are the number and reason for referral screen outs:

Does not meet definition – 20.

Alleged Abuser not a caretaker – 4

Duplicate Referral – 2

Inadequate Information – 2

Alleged abuser not a caretaker (child on child) – 2

Total – 30

#### **Adult Services Summary:**

In the month of October:

- # of APS Reports: 30
- # of AS cases: 9
- # of Guardianship Cases: 65
- Total # of APS/AS/Guardianship Cases: 104

Case Closure Specific to type of Substantiated Abuse/Neglect/Exploitation:

Self-Neglect – 4

Neglect – 6

Perpetrator a Relative – 9

Financial Exploitation – 1

Mental Abuse – 3

Total of clients who Needs Protective Services – Accepts – 5

Total of clients who Needs Protective Services – Refuses – 1

Total of clients who Needs Protective Services – No longer exists – 5

Total Invalid APS Investigations – 6

Total Unfounded Investigations – 8

#### **In-home (formerly known as CPS Ongoing) Cases and Family Support (formerly known as Foster Care Prevention) Cases**

There are currently Five (5) In-Home cases and eight (8) Family Support cases. Five (5) cases are court ordered for services. Four (4) cases were closed. There were two (2) court appearances. Fourteen (14) home visits were made. Forty-two (42) clients receive services in these categories.

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**PROJECT REPORTS AND ACTION ITEMS**

1. The Louisa Department of Human Services has moved into its new building and is officially open for business.

**PLANNING AND FUTURE CONSIDERATIONS**

1. Medicaid changes are being implemented to accommodate Governor Youngkin's executive order released August 20, 2025.
2. THE LOCAL AGENCY CURRENTLY HAS TWO (2) VACANCIES TO FILL IN THE BENEFITS PROGRAMS UNIT. WE ARE REVIEWING APPLICATIONS AND HOPE TO CONDUCT INTERVIEWS WITHIN THE NEXT FEW WEEKS.